

TRG-IDT: All-Hazard Incident Dispatcher Training

Description

Available in Spring 2015

An Incident Dispatcher is a specially trained individual qualified to operate away from the dispatch center in a command post, base camp or at the incident scene. Incident dispatchers leverage the multi-tasking, communication, accountability and documentation skills of successful telecommunicators to provide public safety communications expertise and support at planned events and extended incidents such as hostage situations, multi-alarm fires, search and rescue operations, bombings, and active shooter incidents. Incident Dispatchers may support the communication unit as a single resource or as part of an incident dispatch team. This course provides a basic understanding for the roles and responsibilities of an incident dispatcher working in a tactical environment.

This course is taught by OEC/ICTAP instructors who have both dispatch and communications unit experience. The course provides a realistic, hands-on approach to mastering the tasks and skills of an incident dispatcher. This course is designed for experienced dispatchers who are familiar with the incident command system and dispatch operations. This course is three days long with an optional fourth day end of course IDT exercise. It provides a position task book and hands on exercises for each attendee.

Prerequisites for attendance are:

- A public safety background with three years of experience in dispatch operations - or -TRG-RADO and 1 year experience in dispatch operations
- Awareness of fundamental public safety communications technology
- Completion of the OEC Communications Unit Awareness web-based course⁸
- Completion of IS-100.b, IS-144, IS-200.b, IS-700.a, and IS-800.b

ICS-300, Intermediate Incident Command System (ICS) for Expanding Incidents, is also recommended.

Deliverable

- Workshop Materials
- Optional IDT exercise

⁸ The OEC Communications Unit Awareness course can be found at <http://www.publicsafetytools.info>