STAR PeopleSoft Job Aid: Supervisor Self Service Absence Management – General Reporting

This job aid provides an overview of reporting and reviewing absences within the Manager Self Service menu.

Audience: Supervisors

REVIEWING LEAVE BALANCES

This lesson provides instructions on how to locate and view the available time off balance within the Supervisor Self Service Reporting module of STAR PeopleSoft.

Step	Action
1.	To review leave balances, begin by navigating to the **Absence Balances** page. Main Menu ▾ > Manager Self Service ▾ > Time Management ▾ > View Time ▾ > Absence Balances
2.	Only your employees will be displayed. If your employees have changed since the **As Of Date** shown, change the date and click **Refresh Employees**. If your list of employees consists of more than one page, you may use the **Find Employee** link to locate the appropriate employee. Click **Find Employee**.

3.	Search by the one of the following criteria: • Name • Last Name • Second Last Name • Alternate Character Name • Middle Name • Empl ID • Empl Status • Position To clear search criteria and start over, click **Reset Search**. ![Find Employee search form] Find Employee Name — begins Last Name — begins Second Last Name — begins Alternate Character Name — begins Middle Name — begins Empl ID — begins Empl Status — = Position — begins Search Reset Search Return
4.	**Note:** For more search options click the dropdown list next to the search criteria. = begins contains For the purpose of this exercise, click **Return**.
5.	To view a particular employee's absence balance, click **Select** next to the employee's name. View Absence Balances Employee Selection Criteria Select the employee you'll be working with. You can initiate transactions only for employees who reported to you as of the date you entered on this page. As Of Date 11/11/2015 Refresh Employees Deanne Kinnie's employees — Personalize — First 1-9 of 9 Last Select / Name / Empl ID / Job / Empl Status / HR Status / Position Select — Alexis Lauren Mach — 100049007 — 0 — Active — Active — 010191 Select — Chanmugam Deglow — 100047946 — 0 — Active — Active — 311260 Select — Frances Ann Nelms — 100041844 — 0 — Active — Active — 008175 Select — Kaitlynn Xu — 100003942 — 0 — Active — Active — 024268 Select — Kaomeng Martinko — 100016720 — 0 — Active — Active — 023038 Select — Kylie Guell — 100022484 — 0 — Active — Active — 001754 Select — Margaret Ann Steingraber — 100067063 — 0 — Active — Active — 005626 Select — Samuel Parduhn — 100053757 — 0 — Active — Active — 007388 Select — Tryg Avery — 100003146 — 0 — Active — Active — 311264

6.	The balances for Alexis Lauren Mach are now displayed.
	Note: The balances do not reflect absence requests that have not been processed by Payroll.
7.	The **View Available Balances** page diplays the remaining leave balances for the selected employee. The types of leave that are displayed will vary based on eligibility. The following leave types are the most common: • Vacation Hours • Sick Hours • Personal Holiday Hours • Legal Holiday Hours Any remaining carryover balances will be displayed seperately from the current year's balance.

ENTERING AN ABSENCE REQUEST ON BEHALF OF AN EMPLOYEE

This lesson provides instructions on how to enter an absence request on behalf of another employee within the Supervisor Self Service Reporting module of STAR PeopleSoft.

Note: Employees are required to obtain approval for absences through their normal agency policy before entering the absence request into STAR PeopleSoft.

Key Points:

- All absences must be forecasted before they can be submitted.
- Any absence with a Forecast Error cannot be submitted.
- When entering FMLA, please see step 13 below and contact your payroll and benefits specialist for additional information.

Step	Action
1.	To report time on behalf of another employee, begin by navigating to the **Absence Request** page. Main Menu > Manager Self Service > Time Management > Report Time > Absence Request
2.	Only your employees will be displayed. If your employees have changed since the **As Of Date** shown, change the date and click **Refresh Employees**. If your list of employees consists of more than one page, you may use the **Find Employee** link to locate the appropriate employee. Click **Select** next to the employee you wish to request an absence for.

To enter an absence on behalf of an employee, take the following steps:

1. Select **Start Date**.
2. Select **End Date** or enter **Duration**. (For the purpose of this exercise, we will enter a portion of time in the **Duration** field.)
3. Select **Absence Name**. This can be done by selecting **Filter by Type** from the dropdown and then selecting an **Absence Name** from the dropdown or by selecting the **Absence Name** from the dropdown without filtering.
4. Select **Reason** from the dropdown. (Reason is required when entering an absence of Sick Leave; please refer to your agency policy for entering reasons for other absences.)
5. In the **Request As** dropdown list, select **Manager**.

3.

Manager

4.	Select **Partial Days** if the following instances apply (Reference the screenshot below on how to enter partial days): • The absence is not a full day of leave. • They are using more than one type of leave to cover the absence. **Note**: When selecting partial days, choose the appropriate option from the **Partial Days** dropdown list. For example, if you plan to take a partial day off (say 4 hours of vacation) on the start day only, select "**Start Day Only**." Another example would be if you are wanting to take say 4 hours of vacation each day from 12/21/15 through 12/23/15, you would select, "**All Days**." Then 4 hours of vacation would be taken on each of these three days and reflected in your leave balance. Therefore a total of 12 hours of vacation would be used between 12/21/15 through 12/23/15. The choice of **"None" would not be** selected because you are taking partial days. Click **Calculate End** or **Duration.** (For this example the **End Date** will be calculated since the **Duration** is set to 120 hours). Click **Forecast Balance** (You must forecast balance before you submit the absence request).
5.	Click **View Forcast Details** to review why your leave cannot be submitted.

6.	**Note:** There is not enough balance to cover this leave; if processed, *62* hours would be Absence Unpaid Hours. In this example, the duration would need to be reduced to not exceed the balance available (shown above). Click **Return to Absence Request**.

7.	Change the hours to an appropriate amount, below the **Current Balance** amount and click **Forecast Balance**. Click **View Forecast Details**. ![Absence Detail screenshot showing Start Date 10/26/2015, End Date 10/28/2015, Filter by Type Vacation, Absence Name Vacation, Reason Vacation, Partial Days None, Duration 24.00 Hours, Current Balance 97.00 Hours, with validation message and Forecast Balance and View Forecast Details buttons]
8.	Click **Return to Absence Request**. ![Absence Forecast Results screenshot for James Donald Gerzema showing Forecast Balance Details table]
9.	The **Request Absence** page also allows you to: • View Absence Request History. • View Absence Balances.

10.	Click **Submit**.
11.	Click **Yes.**
12.	Click **OK**.
13.	**Note**: When taking FMLA, you must submit another type of leave (sick, vacation, leave without pay etc…) for the same corresponding dates/hours **prior** to submitting the FMLA take.

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ENTERING AN ABSENCE ADJUSTMENT ON BEHALF OF AN EMPLOYEE

This lesson provides instructions on how to adjust an absence request on behalf of an employee within the Supervisor Self Service Reporting module of STAR PeopleSoft.

Step	Action
1.	To enter an absence adjustment on behalf of an employee, start by navigating to the **Timesheet** page. Main Menu ▾ > Manager Self Service ▾ > Time Management ▾ > Report Time ▾ > Timesheet
2.	Click **Get Employees**. Only your employees will be displayed. (Scroll to the bottom of the page to view employees timesheets)

3.	Click the last name of the employee you wish to adjust time for.
4.	**Note**: The system will default to the current week upon opening the timesheet. Use the **Previous Week** and **Next Week** links to locate the appropriate timeframe. Click the **Absence** tab.

5.	The **Timesheet** page allows you to edit an existing absence request or add an additional absence event. For the purpose of this exercise, click **Edit**.
6.	Adjust the **End Date** to the appropriate date, then click **Forecast**.
7.	**Note:** The request was successfully validated.

8.	Click **Submit.**
9.	Click **Yes.**
10.	Click **OK**.

REVIEWING ABSENCE REQUEST HISTORY

This lesson provides instructions on how to review absence history of another employee within the Supervisor Self Service Reporting module of STAR PeopleSoft.

Step	Action
1.	**To review absence request history, begin by navigating to the Absence Request History page.** Main Menu ▾ > Manager Self Service ▾ > Time Management ▾ > View Time ▾ > Absence Request History
2.	Only your employees will be displayed. If your employees have changed since the **As Of Date** shown, change the date and click **Refresh Employees**. If your list of employees consists of **more than one page** you may use the **Find Employee** link to locate the appropriate employee. Click **Select** next to the employee you wish to view the absence request history for.

3.	By default, the system will display a date range of 90 days prior and 90 days after the current date. If a different date range is needed, adjust dates accordingly by clicking the **Calendar** icons. **Absence Request History** **James Donald Gerzema** VICTIM SERVICES SPECIALIST-ADV ▼ Instructions Specify the date range of interest. To retrieve a complete history, leave From and Through dates blank and select the Refresh button. Select the absence name link to view request details. Select edit button to modify or delete the request. From 07/23/2015 Through 01/19/2016 Refresh Absence Request History Personalize | Find | View All | ⬜ | ⬜ First ◀ 1 of 1 ▶ Last | Absence Name	Status	Start Date	End Date	Duration	Requested By	Edit
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Vacation	Saved	10/26/2015	10/27/2015	16 Hours	Manager Timesheet	Edit	 Return to Direct Reports
4.	The **Absence Request History** page displays the following information regarding the employees absence request history: • Absence Name • Status • Start Date • End Date • Duration of the absence request • Who it was requested by

ADDITIONAL RESOURCES

If you have further questions about any of the topics presented in this Job Aid, use the following supplemental resources available at http://starconnection.wi.gov/Training/#Resources

User Productivity Kits (UPKs): STAR HCM UPK

Absence Management 9.2 > Absence Management

STAR Job Aids: Release 2 Training Materials

STAR Release 2 Training Library > HCM401: Self Service > Job Aids

- **Employee Reporting: Time and Labor – Elapsed Time**
- **Employee Reporting: Time and Labor – Punch Time**