

State of Wisconsin Department of Administration

Create an Expense Report Job Aid

Version History

Version	Date	Editor	Description
1.0	9/1/2015	Kim Sell	Initial Release
2.0	1/16/2018	Stacey Beattie	General Updates & Attachment language updates
3.0	1/27/2019	Stacey Beattie	Navigation and process updates due to Fluid and Image Updates
4.0	12/11/2019	Stacey Beattie	Removal of PCard Transaction Payment type and Rewording of Personal Expense Exception
5.0	3/22/2021	Stacey Beattie	Updates to screen display, change on Add Expenses due to Image updates and moved Modify to separate job aid
6.0	1/24/2022	Stacey Beattie	Update to clarify Date on expense line; Insert note about expense type and location not matching and subsequent error message
7.0	4/1/2023	Stacey Beattie	Updated with PUM2023 for Receipt Required and Duplicate Functionality
8.0	4/28/2024	Stacey Beattie	Updated to include additional Expense Header fields and Meal Leave and Return Times

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PURPOSE AND DESCRIPTION

Purpose

This document explains the sub-processes and key activities involved in the Creating an Expense Report sub-process. The Steps section of this document provides the step-by-step procedure to perform the key activities of the Creating an Expense Report sub-process.

Description

The Creating an Expense Report sub-process is a step-by-step instruction on how to initiate an expense report and save it and submit it.

The key activities involved in the creating an expense report sub-processes are:

- Navigating to the Create Expense Report
- Understanding the Fields on the Page
- Filling out an Expense Report
- Save an Expense Report
- Submit an Expense Report

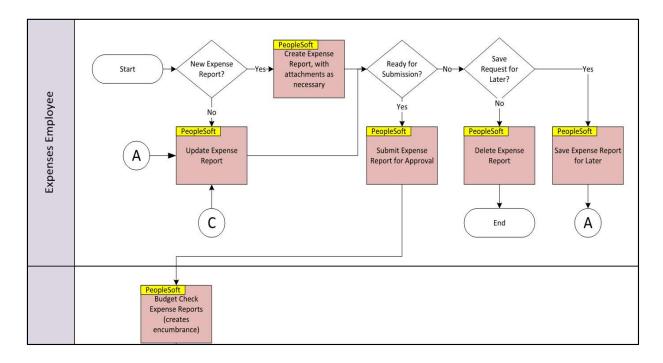
Job Aid



TOPIC 1: CREATING AN EXPENSE REPORT

Process Flow

Below is the business process flow for creating an Expense Report process. This process flow explains the flow of the various activities involved in this sub-process. This process flow will help you understand the system-generated actions as well as the tasks that are performed manually.





TASK 1: CREATING AN EXPENSE REPORT

Role: Expenses Employee

There are multiple ways to enter an expense report. Follow the steps explained below.

> STEP 1: Navigate to the FSCM Employee Self-Service Home Page.



> STEP 2: Click on the Travel and Expenses tile.



- > STEP 3: There are three different ways to enter an expense report.
 - ➢ Option 1 Click on the Create Expense Report tile. (This will take you directly to the expense report entry page.)



> Option 2 (Recommended) – Click on the **My Expense Reports** tile. (This allows you to review what expense reports you may have pending before you create a new one.)





Option 3 – Click on the ESS Travel and Expenses tile.



ESS Travel and Expenses Tile is displayed. Click on **Create Expense Report**. (This will take you directly to the expense report entry page and open a new window.)



> STEP 4: Your Name and Employee ID should default in. If you are entering as a delegated user for other employees, click on the green circle with the downward arrow.



Click on Change Employee.



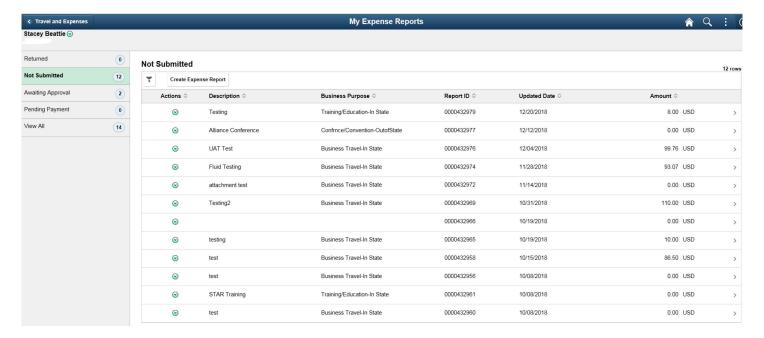
A listing of the employees that you have the authority to enter for will be displayed. You can also search for an employee if you are a delegated enterer for multiple employees by entering the name in the search box.



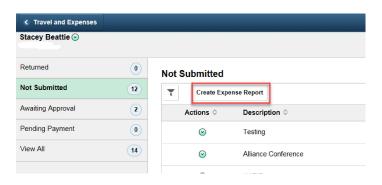
Select the appropriate name from the listing.



> STEP 5: If choosing the recommended Option 2, My Expense Reports page will be displayed. There are 5 categories of expense reports – Returned, Not Submitted, Awaiting Approval, Pending Payment, and View All. The number of expense reports in each category will be displayed along with the first category that contains expense reports will be expanded.

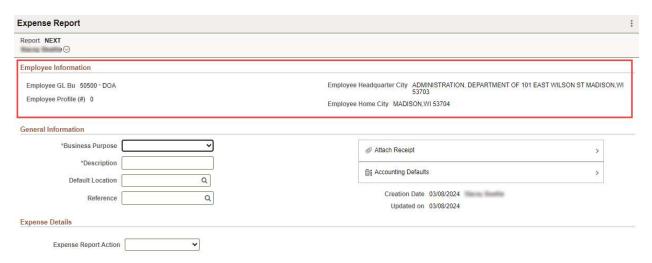


> STEP 6: Click on the Create Expense Report button.



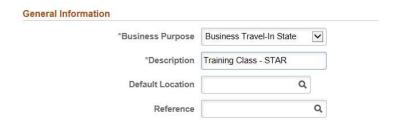


> STEP 7: Employee Information is displayed. If the incorrect GL BU is displayed, please work with your agency travel staff to troubleshoot. (This can occur when an employee has more than one expense employee profile.)



- > STEP 8: Select a purpose from the Business Purpose list. This field is required due to tax laws requiring a business purpose for business expenses. Click Business Purpose drop down and select the item that best describes your purpose.
- > STEP 9: Enter the desired information into the report Description field. This field is required.

The Report Description is a text field and should be used to name some details of your trip, i.e., "Attended ASTD Conference". This will help you identify your expenses when you are looking them up later. Please be sure to follow your agency's procedures and guidelines.



> STEP 10: The **Default Location** is the destination location. This field is not required to be completed. If you choose to complete this field, select a city, country, or geographical area where the expenses were generally incurred. This location will then appear on each expense line where applicable, and you can change it throughout the expense report entry process.



Click **Look up Default Location** by choosing the magnifying glass icon.

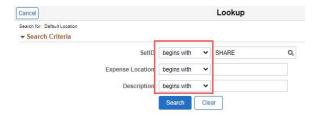
You will need to click on the sideways arrow to expand the Search Criteria fields.



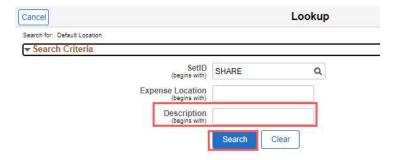
To be able to have more flexibility in the search criteria, click on **Show Operators** hyperlink.



This will allow you to have dropdown menus in the Expense Location and Descriptions to choose different criteria in the criteria.

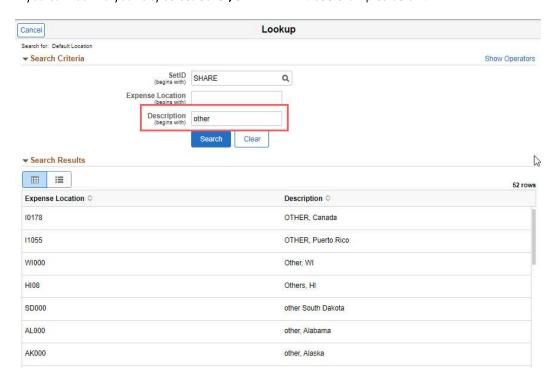


Enter the city name in the **Description** field. Once you have entered the search criteria, click the **Search** button.





If you cannot find your city select other, STATE NAME. See examples below.



Select the value that matches your location link.

> STEP 11: If desired, select the Reference value for this Expense Report. This field is not required.

Even though you can enter text in the Reference box, it is recommended to choose one of the pre-defined values for consistency. Use the magnifying glass to search for this entry. Please be sure to follow your agency's procedures and guidelines.

> STEP 12: (Optional) - To set the expense report defaults so that every expense line in this expense report has the same chartfields, click on Accounting Defaults. (These values are populated by the Default Accounting on your expense employee profile.)



A popup window appears that may contain defaults from your expenses profile. These fields can be edited as needed. Click the Done button when finished.





> STEP 13: To attach a receipt at the header level that relates to the entire expense report, i.e. conference agenda, click on Attach Receipt.



> STEP 14: An Attachments box will be displayed with attachment information. Click on the Add Attachment button.

NOTE: RDA (Records Disposition Authorization) information is pre-populated based upon the type of transaction. There is no need to change this unless this is part of your agency's business process.

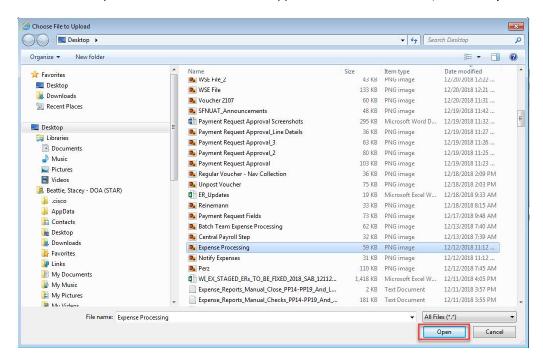


> STEP 15: A pop-up File Attachment window will appear. Click My Device to search for an attachment from your device.





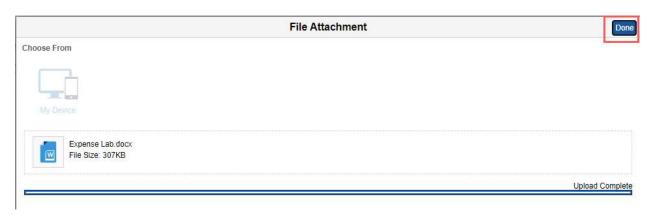
> STEP 16: This will display a directory to the files on your device from where you can choose the file you wish to attach. Once you have chosen the file and it appears in the File Name field, click the **Open** button.



> STEP 17: Once a file is selected, click Upload.



> STEP 18: The upload will show as complete. Click Done.





> STEP 19: The Attachments Uploader will again be displayed to show that the attachment has been uploaded.

The Description field is available and can be used if necessary. An Attachment Type is required. The default attachment type for expense reports is Travel Receipts. The types that are available for expense reports are:

Break Expenses
Conference Agendas
Fleet Non-Availability Slip
Hotel Receipts
Non-Travel Expense Documents
Other Related Documents
Travel Authorization
Travel Receipts



Cancel is available to cancel adding this attachment in case the incorrect attachment was chosen.

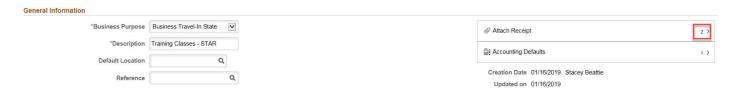
NOTE: This is the only time that the Cancel of adding this attachment to this expense line will be available. Once the attachment has been added, it will no longer be able to be deleted. The description field would need to be used to note any errors in the attachment(s).

The User and Name fields will be populated after the attachment has been added.



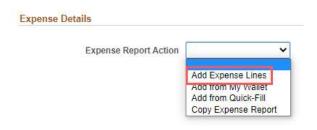


> STEP 20: The number of attachments will show in to the far right in the Attach Receipt section.

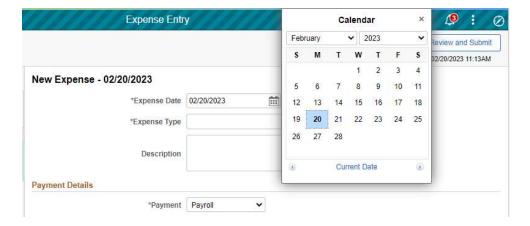


> STEP 21: Now that you have entered the requisite information for your expense report, you can enter your expenses. You do this in the Expenses section of the page.

To begin entering expenses, use the dropdown menu in Expense Report Action. Choose **Add Expense Lines**. If no receipts have been added, the expense report will be automatically saved at this point.



> STEP 22: Enter the date into the Expense Date field, or use the calendar link to select a date. This date is the date that the expense occurred.

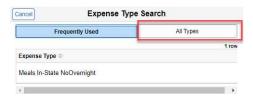


> STEP 23: Click on the magnifying glass to get to the Expense Type search. The Frequently Used expense types will appear first. This is the default. These are the expense types that you most frequently have used on past expense reports.

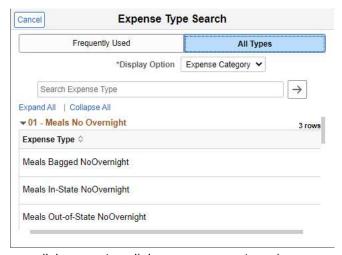




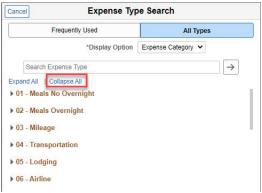
To view other expense types click on All Types.



The default display option is Expense Category. They are defaulted to be expanded.



You can scroll down to view all the expense types in each category or you can click on Collapse All to view the categories.

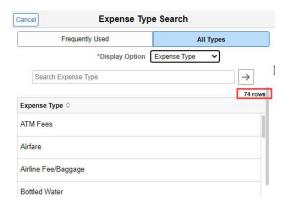


To view every expense type, use the drop down and click on Expense Type.

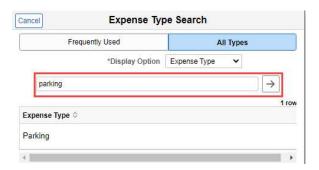




This will display all expense types in alphabetical order.



You can also search for an expense type by entering it in the search box.



> STEP 24: Use the Description field to enter a description of the expense transaction. Enter the desired information into the Description field. This needs to be entered per the State Accounting Manual. Ensure that it adheres to any of your agency's additional specifications.

NOTE: This description field is 254 characters. If you exceed this maximum, you will receive an error once you tab out of this field.

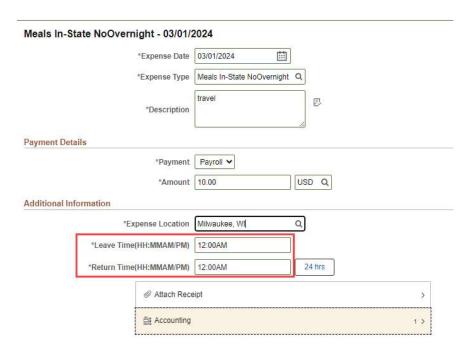
- > STEP 25: The Payment Type field will default to Payroll. There is no other payment type to choose from in the drop down.
- > STEP 26: Use the Amount field to enter the amount that you spent for that expense.

NOTE: When you select any mileage expense types, the dollar amount will be automatically calculated and you will not be able to override the calculated values.

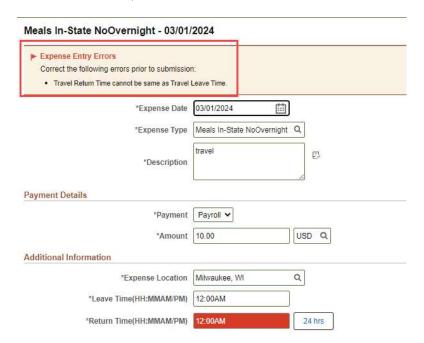


> STEP 27: When an expense type is chosen, the system determines the remaining required fields for the expense type, as well as if a receipt is required, as soon as the expense type is selected.

For all Meal expense types, Leave and Return Time is required. The defaulted time for both of these fields is 12:00AM.



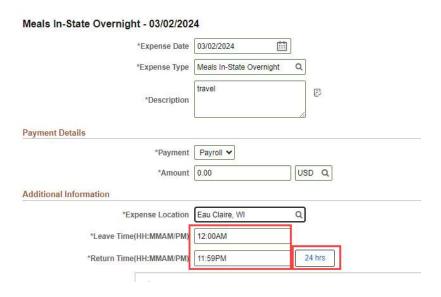
If the times are not updated and left to the defaulted values, an error message will be displayed.





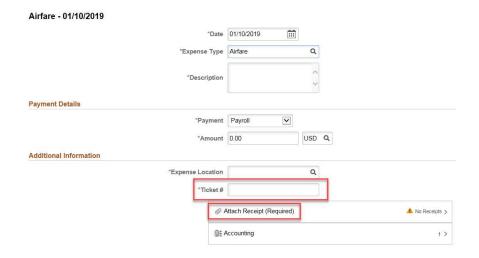


If a Meal type is an overnight, the 24 hrs button can be used to have the system default in a 24-hour timeframe.



<u>NOTE</u>: If an employee works a non-standard shift, the agency will need to determine the appropriate time entries that would need to be entered.

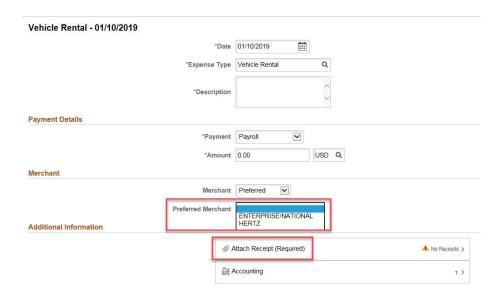
For some of the expenses you are entering you may be asked to supply more details or attach a receipt if required. For example, if you are entering an airfare expense you will be required to supply a Ticket Number and attach a receipt.



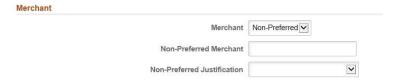
For some expense types, i.e. Vehicle Rental, you will need to select a **Merchant**, as well as attach a receipt. The merchant used for this expense type is either preferred or non-preferred merchant.



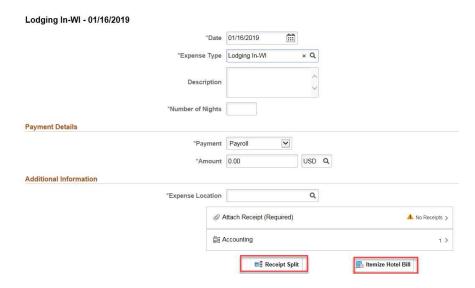
If you select **Preferred**, you must select from a list of merchants where a contractual agreement exists. The merchant list varies according to the expense type. Below is an example of a Preferred Merchant for Rental Cars.



If selecting **Non-Preferred**, the field becomes a text field in which you will enter the merchant's name. You will need to indicate a Non-Preferred Justification.



NOTE: <u>DO NOT</u> use the Receipt Split or Itemize Hotel Bill (lodging expense types) hyperlinks. These are not configured for use.



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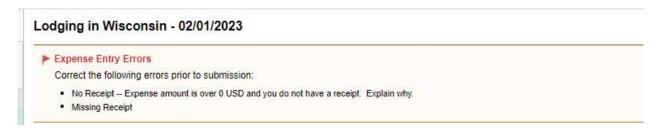


> STEP 28: The Exceptions section area is where you would indicate if an expense was a non-reimbursable expense and the employee should not be reimbursed for it. On Non-Reimbursable Expense, slide the toggle button would be slid over to "Yes" if this applies to this line. This would most likely never be used.

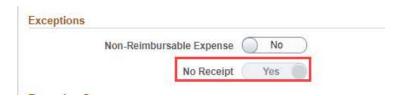


> STEP 29: If an expense type requires a receipt, the **No Receipt** toggle is grayed out and cannot be changed.

If a receipt is not attached to the expense line, when saving the expense report, an error message is displayed.



On the **No Receipt** toggle, it is set to "Yes" if there is no receipt attached to substantiate an expense item that requires a receipt. Receipt requirements are found in the State Accounting Manual.



> STEP 30: If the toggle button is indicated as "Yes" for No Receipt for an expense type that requires a receipt, once the expense report is saved, an **Exception Comments** section will appear and a comment will be required to be entered as to why no receipt is attached for that expense line.



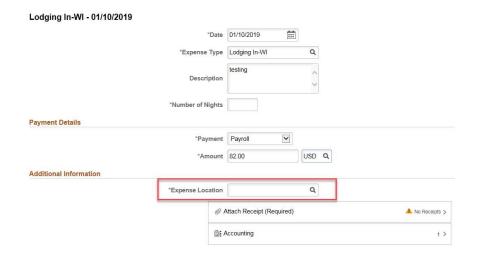


To enter a comment, click anywhere in the **Receipt Missing** box and an **Exception Comment** pop-up window will appear. You can enter your explanation and when finished, click **Done**. You will be taken back to the expense report.



<u>NOTE</u>: If an expense report has expense types that require a receipt, the expense report cannot be submitted for approval until either a receipt is attached or an exception comment is entered for each expense line that requires a receipt.

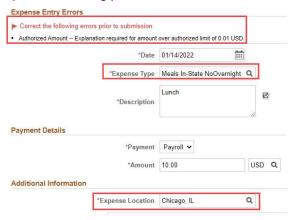
> STEP 31: If you are entering an expense that is location specific, such as a hotel room expense, you will be asked to enter a location. This field will default to the **Default Location** field if a value was entered or to any a previous expense line with a location.



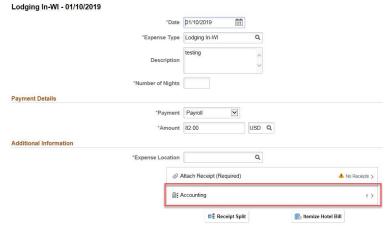
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NOTE: If an In-State, Out-of-State, or International meal or lodging expense type is chosen and the expense location does not match the expense type, an error message notifying the user that they have exceeded the authorized amount of \$0.01 will be displayed. Either the Expense Type or Expense Location will need to be updated accordingly.



> STEP 32: Expand the Accounting section to view or edit ChartFields by clicking in the accounting box.



> STEP 33: Expense items are charged to a set of chartfields that represent the Business Unit or Department of the employee who is submitting the expense report. These can be changed if they are not correct for the expenses you are entering. Some of these chartfields may default in from your expense profile and some may not. At a minimum, the GL Unit, Bud Ref, Fund, Appropriation, Dept, and Account fields are required. The Account field defaults based upon the expense type that has been chosen. This should not be changed, per the State Controller's Office. There may be other chartfields that are required based upon your agency. Click **Done** when finished reviewing or editing chartfields.





> STEP 34: To add additional expense lines, click the Add (+) button at the left of your screen.



As you add expense lines, they will be ordered by date, with the oldest at the top. To change the order they are displayed, click on the down arrow in the Asc (Ascending) box and switch it to Desc (descending).





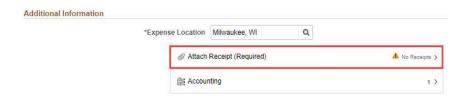
> STEP 35: To delete any of the expense lines, highlight the line you wish to delete (will be green) and click the Delete (trash can) button at the left of your screen.



A confirmation window will appear. Click yes if you wish to delete that expense line.



> STEP 36: To add an attachment at the line level, In the Additional Information section, click the Attach Receipt box (may be required or not) to bring up the Attachments Uploader. Certain expense types may require receipts to be attached at the line level, i.e. parking, airline baggage fee. Other times, you may want to attach a receipt(s) at the header of the report, i.e. conference agenda.



STEP 37: An Attachments box will be displayed with attachment information. Click on the Add Attachment button.

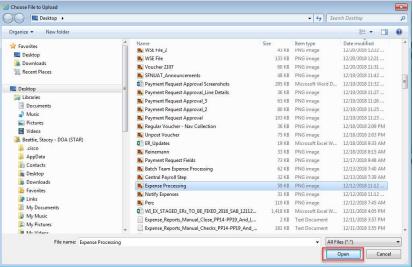




STEP 38: A pop-up File Attachment window will appear. Click My Device to search for an attachment from your device.



> STEP 39: This will display a directory to the files on your device from where you can choose the file you wish to attach. Once you have chosen the file and it appears in the File Name field, click the **Open** button.

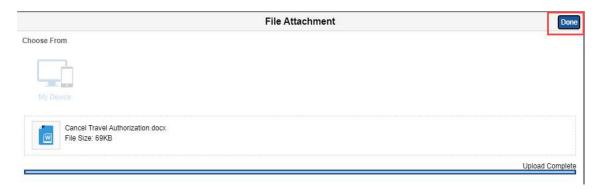


> STEP 40: Once a file is selected, click Upload.





> STEP 41: The upload will show as complete. Click **Done**.



> STEP 42: The Attachments Uploader will again be displayed to show that the attachment has been uploaded.

The description field is available and can be used if necessary. An attachment type is required. The default attachment type for expense reports is Travel Receipts. The types that are available for expense reports are:

Break Expenses
Conference Agendas
Fleet Non-Availability Slip
Hotel Receipts
Non-Travel Expense Documents
Other Related Documents
Travel Authorization
Travel Receipts

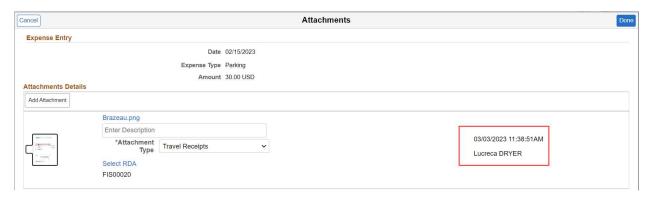


Cancel is available to cancel adding this attachment in case the incorrect attachment was chosen.

NOTE: This is the only time that the Cancel of adding this attachment to this expense line will be available. Once the attachment has been added, it will no longer be able to be deleted. The description field would need to be used to note any errors in the attachment(s).



The User and Name fields will be populated after the attachment has been added.



STEP 43: The number of attachments will show in to the far right in the Attach Receipt section.



> STEP 44: Click Save to save the expense report without submitting it for approval. It is recommended that you "save early and save often" so that changes do not get lost.

If there is a line that is identified as a duplicate of another expense line on this expense report or a different expense report, an error will appear. The Review Duplicate Lines button will appear to view the other expense line that is potentially a duplicate. A duplicate is defined as having the same Expense Date, Expense Type and Amount.

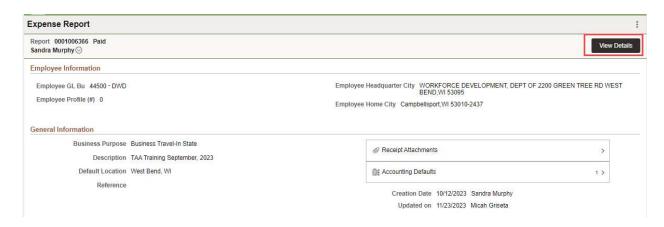
Meals In-State NoOvernight - 02/27/2023 Expense Entry Errors Correct the following errors prior to submission: • Duplicate lines without a reason. Review Duplicate Lines

> STEP 45: Click the Review Duplicate Lines button. A pop-up window titled Possible Duplicates Exist is displayed with the Expense report ID and Line Number of that expense report that is potentially a duplicate. Click on the Expense Report ID/Line Number hyperlink.

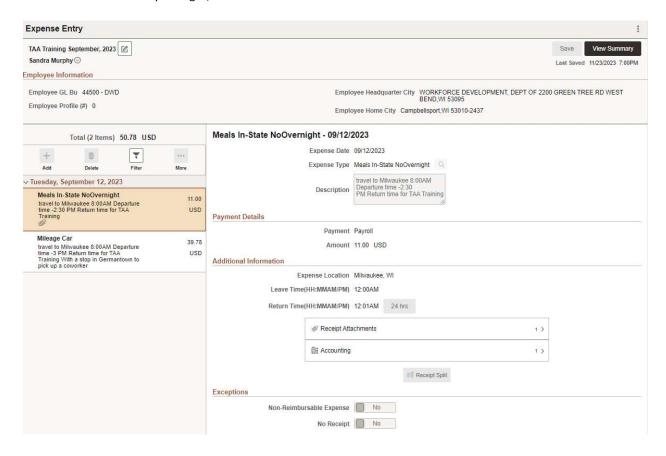




STEP 46: A new window is opened. The header of that expense report is displayed. Click the View Details button.

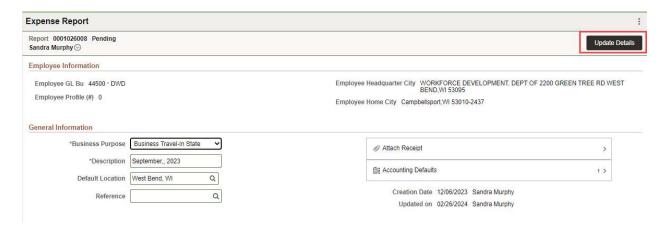


> STEP 47: The expense report that has been identified is displayed. If the expense report has been fully approved/paid, this page is view only and no changes can be made. If that expense report has not yet been fully approved/paid, you would need to open a new window and navigate to that expense report and line to make any changes/corrections.

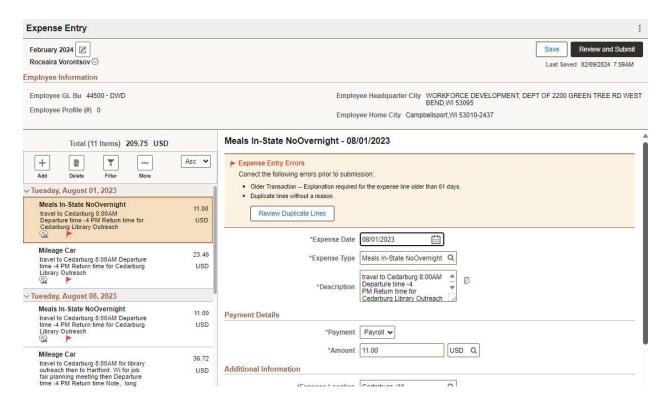




If that expense report has not been submitted for approval, the Update Details button is displayed.



The expense report can be updated and saved.





> STEP 48: If the duplicate was resolved on either the expense report being entered or the expense report referenced, click the Cancel button on the Possible Duplicates Exist window.

If the duplicate line is a valid duplicate according to your agency policy, and should be approved as is, on the Possible Duplicates Exist screen on the expense report that is being created, enter a **Reason** and tab out of the field. The Reviewed toggle has changed from No to Yes.



> STEP 49: If validating duplicates, click the **Done** button when all duplicate lines have had comments entered.



If a duplicate line had a reason entered and it was incorrectly entered, delete the reason and the Reviewed toggle will be updated to No.

<u>NOTE</u>: The expense report cannot be submitted for approval until the duplicate issue is resolved either by correcting the duplicate entry or providing a justification comment.

> STEP 50: Click Review and Submit when you have completed filling out the report and are ready to submit it for approval.

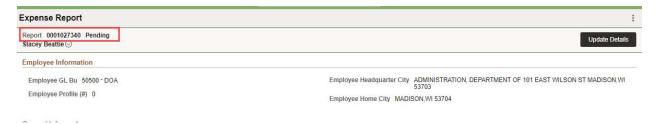




> STEP 51: Once you have saved the expense report, you will not see any changes to the page that you are currently on. To see the status of the expense report, you would need to click on the pencil icon to return to the header of the expense report.

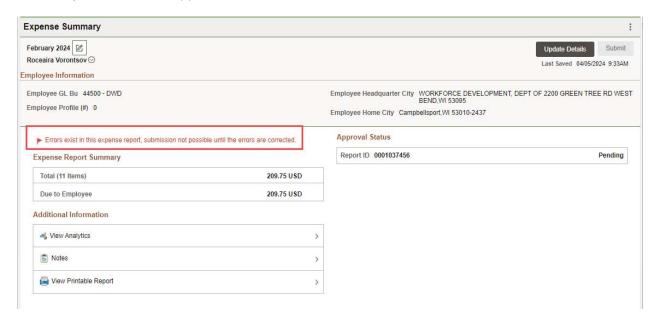


> STEP 52: You can see from this page (header) the expense report ID and the status. You are also able to update anything else you may need that may have been missed in the initial creation of the expense report. To return to the details, click on the **Update Details** button.



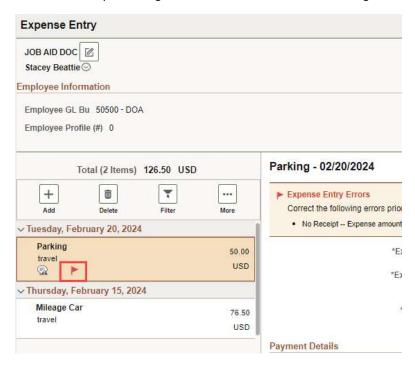
> STEP 53: Before you can submit your expense report, any errors would need to be corrected.

Errors are indicated on the Review and Submit page. Click Update Details to return to the Detail page to view the specifics of the error(s).





Errors are indicated by a red flag and are visible to the left in the listing of all expense lines.



> STEP 54: By clicking on each expense type with a red flag, you will be able to see what the error is.

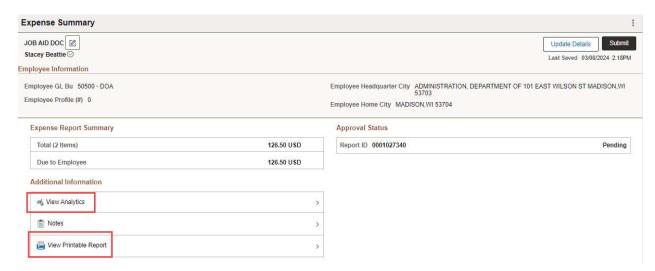


> STEP 55: When you are ready to submit your expense report, Click the Review and Submit button.

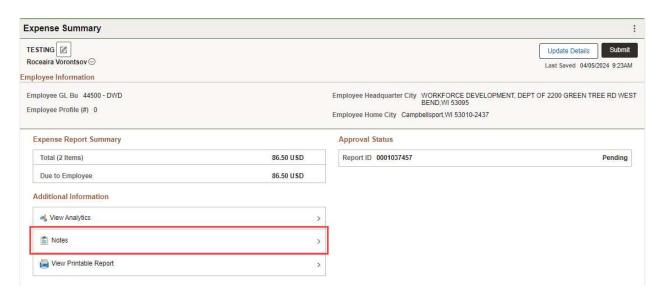




STEP 56: You can select View Printable Version to print a copy of the expense report. Choose View Analytics to access a window where you can view three tabs: Expense by Day/Type, Totals by Department, and Totals by Project / Activity.



> STEP 57: You can add a note on the Review and Submit page. Click Notes.



STEP 58: Click Add Notes.



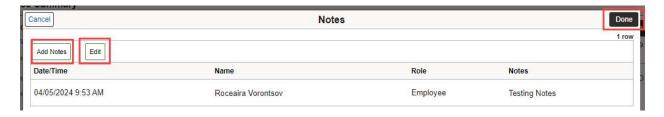


STEP 59: Enter your note. Click Done.

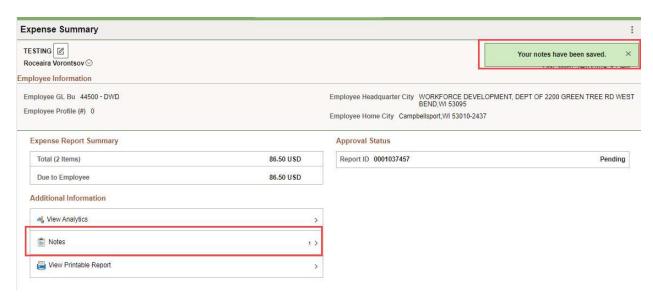


> STEP 60: Your note will be displayed. If another note is needed, click Add Notes. If you need to delete your note, click Edit. If your note is complete, click Done.

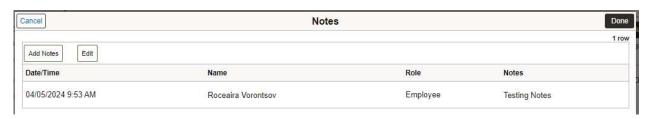
NOTE: Once a note has been added and a save has occurred, a note cannot be deleted.



> STEP 60: A save message will be briefly displayed. The Notes "count" will be updated.



> STEP 61: If you want to validate your note, click Notes. You will see the comment you added.





STEP 62: When you are ready to submit your expense report, click the Submit button.



> STEP 63: A Submission Confirmation pop-up window appears. This Submission Confirmation contains a certification statement. If you agree with the certification statement, click the Submit button.



> STEP 64: After you submit the report, the system returns you to a summary My Expense Reports page. It will default to the Awaiting Approval category and the expense report that you just submitted should be on top. The status has also updated to Submission in Process. The status will eventually changed to Submitted for Approval.

